

5 November 2024

Dear Parents/Carers

I am writing to inform you of an ongoing partnership between our school and the South Central Birmingham School Health Support Service, which is designed to support the health and wellbeing of our pupils.

Through this partnership, we aim to ensure that our pupils have access to essential health services, guidance, and support. As part of this initiative, we are working with NHS Birmingham Community Healthcare, which provides valuable resources for pupils and their families, including the **School Nurse Chat Health** service and a **Virtual Drop-in Clinic**.

These services allow pupils, parents, and carers to communicate directly with a school nurse to seek advice on a range of health and wellbeing matters. We encourage you to take advantage of these offerings as a way to support your child's health needs effectively.

Please refer to the attached flyer for more information about how to access these services. This flyer outlines how to contact the School Nurse Chat Health service and provides instructions on joining the Virtual Drop-in Clinic.

We are committed to working together to promote the health and wellbeing of our pupils. If you have any questions about these services, please contact your child's Head of House.

Thank you for your continued support.

Yours faithfully



**Mr J Till**  
Headteacher



**Mr T Walker**  
Head of School



# ChatHealth

Do you know where I can get some health advice?

The School Health Support Service can help students with all kind of things like...

Relationships, mental health, alcohol, bullying, self-harm, smoking, drugs and healthy eating

Text the School Nurse  
for confidential advice and  
support on **07480635485**

We do not usually inform your parents, teachers or anyone else if you contact the school nurse. We might inform someone if we were concerned about your safety, but we would usually speak to you first. Your messages are stored and can be seen by other healthcare staff who follow the same confidentiality rules. We aim to reply to you within one working day and you should get an immediate bounce-back to confirm we received your text. Texts will not be seen outside of normal working hours. If you need help before you hear back from us, contact a member of school staff or your doctor. Our text number does not receive voice calls or MMS picture messages. We support messaging from UK mobile numbers only (which does not include messages sent from landlines, international mobile numbers and some 'number masking' mobile apps). Prevent the school nurse from sending messages to you by texting **STOP** to our number. Please respect your school's mobile phone policy. Messages are charged at your usual rate.



Better Care: Healthier Communities



**Matrix**  
Academy Trust  
EDUCATION WITHOUT EXCEPTION

Turves Green Boys' School  
Northfield  
Birmingham  
West Midlands  
B31 4BS

0121 483 2890

Turves Green Boys' School

turvesgreenboys

postbox@tgbs.co.uk



Birmingham School Health Support Service



**Birmingham  
Community Healthcare**  
NHS Foundation Trust

# SCHOOL NURSE VIRTUAL DROP-IN CLINIC

Every  
Tuesday  
and  
Thursday  
from  
4:30-5:30pm

Your School Nurse is here to help you feel healthy, happy and safe during your school years and to get the best from your education.

**Join the link and talk to a School Nurse.** We provide a confidential and friendly service.

<https://nhs.vc/BCHC/C-F/Schl-Nurse/Drop-In>



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